

Insurance

What do I need prior to the hire commencement?

Within 90 days of the hire, I need scanned copies of:

1. The photo card drivers' licence (Address & ID must be up to date)
2. Two forms of proof of address (Must meet all mentioned criteria below)
3. Must be aged between 23 & 75 with 2 years driving experience (Full UK or EU Licence)
4. Two, 3 point convictions are acceptable (i.e. 2x Sp30's, 3pts each), Single convictions totalling 6 points+ will require referral.

Key document criteria:

- Both must be dated within 90 days of the hire date
- The address on your licence must match both documents

What is acceptable:

- Utilities are as follows: Electricity, Water, Gas, Broadband or Landline
1 of the following alongside a utility:
- Council tax bill/statement
- TV/internet/landline telephone bill (Including Sky/Virgin/BT etc)
- Bank or Credit Statement
- Credit card bill
- Mortgage statement

What is declined:

- Mobile Phone Bills
- Any document relating to insurance.
- Any document that does not meet the above mentioned criteria

Online license check

As you know, drivers license paper counterparts no longer exist, however they do digitally. In order to get insurance, a check of this counterpart is required. It's relatively painless to get, all you need is your drivers license number, national insurance number and postcode.

- Go to <https://www.viewdrivingrecord.service.gov.uk/driving-record/licence-number>
- Put in your details and submit the form
- Go to the "Get your check code" tab
- Click get a code and send me that code

I can then save that information (securely) and provide it to the insurance company

Immediately prior to the pickup date

The insurance company also require that I get a traceable security deposit of £500 to cover the excess (Bank transfer). Just before you pick up the vehicle (through a mobile app, or web portal before you set off) you'll need to bank transfer this to my account. When you return the vehicle, we both do a walk around the van and check everything is okay, then I transfer the money back to your account before you leave.